

## Council Services

### **What powers and duties do parish councils have?**

Parish councils have a variety of powers and duties, all of which impact directly on the community.

### **The following are all under the remit of local councils:**


- ❖ Allotments
- ❖ Burial Grounds, Cemeteries, Churchyards and Crematoria
- ❖ Bye-laws – the power to make bye-laws concerning:  
baths and washhouses (swimming pools), cycle parks, mortuaries and pleasure grounds
- ❖ Clocks – public clocks can be provided and must be maintained
- ❖ General Spending – parish councils can spend a limited amount of money on anything they deem of benefit to the community that is not covered by the other specific responsibilities described in this list
- ❖ Gifts – parish councils may accept gifts
- ❖ Street lighting, right to enter into discussions about new roads and road widening, consent of parish council required for diversion or discontinuation of highway, traffic signs and other notices, tree planting and verge maintenance
- ❖ Land – acquisition and sale of
- ❖ Legal proceedings – power to prosecute and defend any legal proceedings in the interests of the community, power to take part in any public enquiry
- ❖ Litter - provision of litter-bins and support for any anti-litter campaigns
- ❖ Planning – parish councils must be notified of, and display for residents, any planning applications for the area. Any comments submitted to the planning authority by the parish council must be considered
- ❖ Public conveniences – provision and maintenance of public toilets
- ❖ Recreation – provision of recreation grounds, public walkways, pleasure grounds, open spaces, village greens, gymnasiums, playing fields, holiday camps and boating ponds
- ❖ Seats (public)
- ❖ War Memorials
- ❖ Water Supply – power to utilise stream, well or spring water and to provide facilities for general use

**Many issues that arise are not listed above. The most common issues that the Parish Council are asked about are in the following list along with who is responsible.**

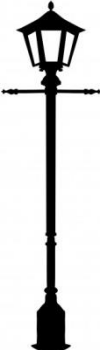
To speed up any issues that may arise, please look at the following list and contact the correct Authority. Reporting things on Facebook is not reporting the issue as only the Parish Council Facebook page is monitored.

Reporting issues to the clerk that the Parish Council do not have responsibility for, will delay the issue being reported, particularly if the issue arises on a weekend.

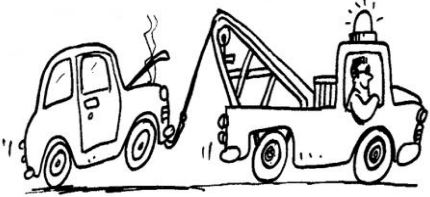
### Buses- County Council

 <p>The illustration shows a cartoon-style bus driver wearing a cap and uniform, sitting in the driver's seat of a red and yellow bus. The bus is shown from a front-three-quarter view, moving towards the left. Below the illustration, there is a small, partially visible URL: <a href="#">http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/transport-plans-and-policies/Pages/local-transport-plan.aspx</a></p>	<p>The County Council Transportation Plan and Bus Strategy can be viewed on their website <a href="http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/transport-plans-and-policies/Pages/local-transport-plan.aspx">www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/transport-plans-and-policies/Pages/local-transport-plan.aspx</a></p>
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### Street Lights- Parish Council

 <p>The illustration shows a classic black street lamp with a single lantern at the top, mounted on a tall, slender pole.</p>	<p>If you notice a street light that is out (or flickering or on all the time) please advise the parish council &amp; we can get the contractors to look at it.</p> <p>Please state the street name &amp; the number on the post. Email <a href="mailto:clerk@deanshangerpc.com">clerk@deanshangerpc.com</a> This may take up to 2 weeks to get fixed</p>
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### Abandoned Vehicles – County Council

 <p>The illustration shows a tow truck with a crane-like mechanism lifting a small car. The tow truck has a light on its roof and a driver visible in the cab.</p>	<p>Is there an abandoned, untaxed or nuisance vehicle outside your house? If so, contact E.L.V.I.S - the End of Life Vehicle Impound Scheme.</p> <p>This is a joint operation between Northamptonshire's Arson Task Force, Northamptonshire Police, Northamptonshire County Council and all the district and borough councils in Northamptonshire. When you contact us, we will need the registration number, make and model, colour, location and the condition of the vehicle. The E.L.V.I.S team aim to inspect abandoned and nuisance cars within 24 hours of notification and remove them within 48 hours, if appropriate.</p> <p>How do you report an abandoned vehicle?</p> <ul style="list-style-type: none"><li>• Report the problem <a href="#">online</a></li><li>• Email <a href="mailto:elvis.recovery@northants.police.uk">elvis.recovery@northants.police.uk</a></li><li>• Telephone E.L.V.I.S on 08456 121 999</li></ul>
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## Rubbish-Fly tipping- District Council & Parish Council



Litter is a constant problem in the village and the Parish Council ask that you use the bins provided and teach your children to do the same.

There are lots of bins in the village some owned by the District Council and some by the Parish Council.

The bins will be emptied every other week except during the school holidays when they will be emptied every week.

If you see an overflowing/broken bin please report to the clerk at [clerk@deanshangerpc.com](mailto:clerk@deanshangerpc.com)

The Parish Council employs a handyman whose tasks include litter picking the play areas, however his time is limited and he cannot keep the whole village litter free.

### **Fly Tipping**

Fly tipping should be reported to the District Council on

[www.southnorthants.gov.uk/fly-tipping.htm](http://www.southnorthants.gov.uk/fly-tipping.htm)

## Dog Bins- Parish Council



We encourage all dog owners to clean up after their dog has fouled in a public place, as dog fouling is unpleasant & poses a public health risk.

If the bin is full please report to the clerk at

[clerk@deanshangerpc.com](mailto:clerk@deanshangerpc.com)

If possible do not leave your bag by the bin use another one especially in Springfield park where there are 5 dog bins that you can use, alternatively you can double bag it and take it home and put in your black bin.

## Dog Fouling- District Council

If your dog fouls in a public place & you do not clean it up & you will be breaking a Dog Control Order under the Clean Neighbourhoods & Environment Act 2005.

If an SNC council officer or any other authorised officer witnesses you not cleaning up after your dog, you may be given a fixed penalty of £75. If you refuse to pay the fixed penalty you may be taken to court & be fined up to £1000 plus court costs.

## Pot Holes & Road Repairs- County Council



### **Pot Holes**

Please report potholes to Northants County Council through the Street Doctor website.

[www.northamptonshire.gov.uk/streetdoctor](http://www.northamptonshire.gov.uk/streetdoctor)

If you don't report it, they may not know it is there.

### **Road Repairs**

You can check on any road repairs at [roadworks.org](http://roadworks.org) just pop in your postcode and you can see what's happening near you.

## Crime- Anti Social Behaviour- Police



If you witness or are the victim of a crime please report this to the Police on 999.

If you feel that there is anti-social behaviour in your area please contacts the police on 101 to record the incident.

Do not assume someone else will do it. Depending on other priorities the police may not be able to come out straight away, but it will be recorded so they can get a view of areas that may need extra regular monitoring.

## Pest Control- District Council



South Northants Council can deal with most pests for you, and can also offer professional advice. Some of the more common pests that they treat are:

- Ants
- Carpet beetles
- Cluster flies
- Fleas
- Mice
- Rats
- Wasps

If you have a swarm of Bees, contact the Northamptonshire Beekeepers' Association.

There is a reasonable charge for the service which includes visits for pest identification, advice and treatments. Treatments are charged at a standard fixed price.

If there is a problem on public land, you should contact Environmental Services on

[environmental.services@southnorthants.gov.uk](mailto:environmental.services@southnorthants.gov.uk)

## Parking in the Village- Everyone



Parking is another issue that raises concern. It is not illegal to park on the pavement and the police will only intervene if it is causing a dangerous obstruction. The Parish Council are liaising with the County Council with a view to getting bollards in front of the co-op to help with issues there. Yellow lines will not be enforced so these are not recommended. It comes down to each of us to park sensibly, avoid parking on pavements so that wheelchairs, mobility scooters, pushchair users and children can get by safely. Ensure there is enough room for emergency vehicles to get through.

## Overgrown vegetation blocking paths- County Council



If any trees or bushes are overhanging the public paths then this needs to be reported to Northants County Council through the Street Doctor website.

[www.northamptonshire.gov.uk/streetdoctor](http://www.northamptonshire.gov.uk/streetdoctor)

They will inform the home/landowner to remove the overhanging vegetation.

## Play equipment- Parish Council



The play equipment is maintained by the Parish Council. The equipment has an annual inspection and any issues brought up in this inspection are dealt with. The play areas are also checked on a weekly basis and some of the areas have undergone some refurbishment. If you have any issues regarding the play areas and equipment please contact the clerk on [clerk@deanshangerpc.com](mailto:clerk@deanshangerpc.com).

## Missing manhole covers- County Council/Anglian Water



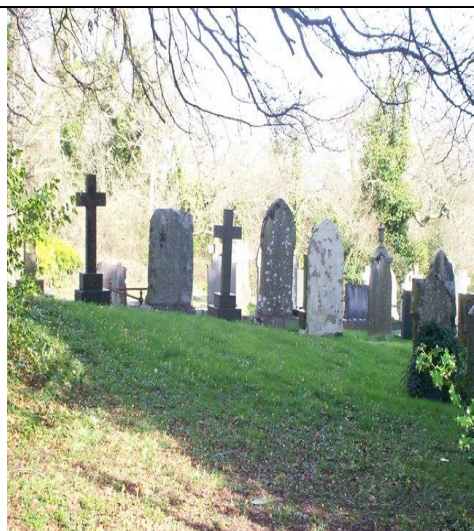
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Missing manhole covers needs to be reported to Northants County Council through the Street Doctor website.

[www.northamptonshire.gov.uk/streetdoctor](http://www.northamptonshire.gov.uk/streetdoctor)

Missing Water meter covers need to be reported to Anglian Water on 03457 91 91 55 or [Anglianwater.co.uk](http://Anglianwater.co.uk)

## Churchyard & Cemetery- Parish Council



Holy Trinity Churchyard is now a closed churchyard which means it is closed for burials.

However, you can still have your loved ones buried in Deanshanger as Deanshanger Parish Council has acquired land adjacent to the closed church yard for full burials and ashes interment.

The Burial Ground regulations which has a full list of fees can be found on our website.

If you want to discuss a funeral service at Holy Trinity please contact:  
Rev. James Pennington  
james.pennington@htdchurch.org 01908 262371

If you wish to place a memorial on an existing grave you will have to have permission from the owner of the Exclusive Rights of Burial. Full details of Exclusive Rights of Burials and the relevant forms can be found on our website.

You will also need permission from The Parish Council to erect a memorial.

Alternatively, if you need any help please contact the clerk.

The maintenance and management of the churchyard and Cemetery is the responsibility of the Parish Council. Please contact the clerk on [clerks@deanshangerpc.com](mailto:clerks@deanshangerpc.com)

## Noise complaints – District Council- A list of what SNC deal with



**Neighbour nuisance**--e.g. loud music, parties, barking dogs.

**DIY-** activities from domestic premises.

**Industrial and commercial premises-** e.g. noisy air conditioning or extractor plant, vehicle deliveries, ice cream chimes, music from licensed premises, bird scarers, motor sports.

**Intruder alarms** from all premises including fire alarms.

**Car alarms** including car stereos when the vehicle is stationary on private property.

**Noise from construction sites** e.g. radio, plant equipment.

**Anti-social behaviour** e.g. shouting, arguing, door slamming in domestic premises

## Noise complaints South Northants District Council do not deal with

Noise type	Responsible authority
Shouting, arguing in the street	Northamptonshire Police Phone - 03000 111 222
Fireworks	Northamptonshire Police Phone - 03000 111 222
Air traffic noise (non-military)	Civil Aviation Authority Phone - 01293 567171
Air traffic noise (military); Military low flying	Exempt
Ambulance/police sirens;	Not actionable by any authority
Children playing	Not actionable by any authority
Day to day activities e.g. conversations, flushing toilets, mowing the lawn, vacuuming at reasonable time of day	Not actionable by any authority

We hope that this list has helped you to report the issue to the correct authority. If your issue is not listed, please do not hesitate to contact the clerk on [clerk@deanshangerpc.com](mailto:clerk@deanshangerpc.com) or 01908 566373.